

APPENDIX 3

ICT Improvement Programme Update

The table below shows progress on the ICT Improvement Programme to date.

| Workstream | Status | Planned Date | Completion Date | Reason for delay |
|---|-----------------------------------|-----------------------------|-------------------------------|---|
| PSN Compliance | In progress | May1st | Mid June | Hardware procurement delay, Capita Systems access delays |
| Windows 7 rollout - Idox Uniform Project | In progress | May 31st | May 31st | 60% complete - wiggenhall depot issues with IP addresses |
| Applications Discovery | Complete | March 31st | March 31st | |
| Internet Connectivity | Complete | 1st Feb | 7th March | Delays due to BT scheduling |
| Virtualisation Platform Update | In progress | June 1st | June 13th | Hardware procurement and delivery delays |
| TRDC Email Upgrade to 2007 | Complete | March 1st | April 25th | Delayed because of issue with non supported Enterprise Vault software |
| Storage Re-allocation | WBC - In progress - TRDC complete | WBC - 1st May, TRDC 1st Mar | TRDC 19th April, WBC Mid June | WBC delayed due to issues with Academy, year end and access to systems |
| Windows 7 Rollout - Remainder of Organisation | In Progress - 75% complete | May 31st | Mid June | All staff to be completed end of may, meeting rooms etc to be completed in June |
| Active Directory | In Progress | May 1st | Mid June | Delayed due to Capita Settlement - part of Mod IT |
| W3R Exchange Upgrade to Exchange 2013 | In progress | June 1st | Mid June | Delayed due to AD is a pre-requisite |
| WAN assessment and data gather | Complete | March31st | April 19th | Delayed due to BT |
| LAN assessment and data gather | Complete | March31st | April 19th | Delayed due to BT |
| Business Strategy W3R | In Progress | March 31st | | Deferred to July 2016. |
| ICT Technical Strategy | Transformation Complete | Feb 28th | Feb 28th | Transformation complete - larger piece TBC post Capital |
| Exit Plan | In place | Feb 28th | June 30th | Plan evolving |
| Service Desk - outsourced solution | In Process | April 30th | May 9th | Amicus IT - Will be Service Ready on 20th June |
| Server Support - In House solution | Complete | April 30th | April 30th | Resource will transition from Capita under TUPE |
| WAN & Lan Support - Outsourced | In Process | April 30th | June 1st | Discussion with Amicus to take on service. |